

SAS Survey

- Closed last Friday
- Preliminary stats
- Lots of comments to go through

1. *I am:*

- 4 a. An undergraduate student
- 25 b. A graduate student
- 25 c. A post-doctoral research associate
- 9 d. A junior research staff member
- 46 e. A senior research staff member
- 5 f. A tenure-track professor
- 38 g. A tenured professor

158 Responses

106 University based

2. *My home institute is*

- 9 a. Brookhaven National Laboratory
- 16 b. Another U.S. National Laboratory
- 80 c. A U.S. University
- 26 d. A non-U.S. Laboratory or Institute
- 22 e. A non-U.S. University

50:50 Foreign:US

3. *I am a:*

- 75 a. U.S. citizen
- 80 b. Foreign national

4. *I inform the Users' office of my visits to BNL by using the on-line notification system:*

84 a. Always

25 b. Most of the time

15 c. Infrequently

30 d. Never

Specific comments

Getting on Site

5. *Gaining access to the BNL site the first time was*

89 a. Not a problem

26 b. Moderately difficult

15 c. Difficult and time consuming

25 d. Don't remember

Specific comments

Correlation?

11. *Have you had difficulties picking up keys at Security when checking in after-hours or during holiday periods?*

0 a. Always

1 b. Most of the time

20 c. Infrequently

120 d. Never

Specific comments

6. *How do you rate the help the Users' office provided in gaining access to BNL for you initial or subsequent visits?*

116 a. Good

19 b. Average

3 c. Poor

16 d. No opinion

Specific comments

12. *How do you rate services such as badge renewal and safety training status provided by the Users' office?*

106 a. Good

30 b. Average

7 c. Poor

10 d. No opinion

Specific comments

Users Office

2/3 Good!

8. *How often did you have difficulties entering the site at the front gate even through you possess a valid ID.*

0 a. Always

8 b. Most of the time

49 c. Infrequently

98 d. Never

Specific comments

Front Gate

9. *The officers at the front gate scan my ID*

106 a. Always

33 b. Most of the time

4 c. Infrequently

7 d. Never

Specific comments

2/3 no problems

10. *The officers at the front gate are professional, courteous and helpful*

91 a. Always

58 b. Most of the time

4 c. About half the time

0 d. Rarely

Specific comments

13. *How do you rate the ease of use of the online web site that records your training status?*

100 a. Good

38 b. Average

5 c. Poor

12 d. No opinion

Specific comments

14. *How do you rate the accuracy of your training status as maintained at the online web site?*

119 a. Good

20 b. Average

2 c. Poor

12 d. No opinion

Specific comments

Web Training and Records

Very Favorable

15. *How do you rate the ease of use of the web based safety training?*

101 a. Good

35 b. Average

11 c. Poor

7 d. No opinion

Specific comments

16. *How do you rate connections between the various onsite computer networks and systems?*

- 62 a. Good
- 71 b. OK, but could be better.
- 3 c. Frequent disruptions or slow response.
- 11 d. Security systems make it difficult to accomplish my work.

BNL systems you regularly use

Specific comments

Computer Issues

17. *How do you rate computer access to needed BNL systems from your home institution?*

- 63 a. Good
- 54 b. OK, but could be better.
- 14 c. Frequent disruptions or slow response.
- 13 d. Security systems make it difficult to accomplish my work.

BNL systems you regularly use

Specific comments

A little more mixed

My experience this week with
internet access horrible

18. *Is there sufficient capability to transfer large data sets to offsite computing centers for analysis or storage?*

- 12 a. No. Much larger data transfer capabilities are required for my research.
- 33 b. Not always. Moderate upgrades would help my research needs.
- 22 c. Current capabilities are adequate.
- 81 d. No opinion

Specific comments